

Bill White
Community Manager
Village Gate
88 Scott Swamp Road
Farmington, CT 06032
Tel: 860-676-8626; Cell:860-558-3019
Email: william.white@holidaytouch.com

May 20, 2013

Scott Walker
Move Mom & More LLC
P.O. Box 283
Canton, CT 06019
860-930-3372

RE: Thank you For Outstanding Packing and Moving Service!

Dear Scott,

It is with a most grateful heart that I write this long overdue letter of thanks, appreciation and referral.

For over a year now, you have been our “go to” supplier for Pack and Moves for most of our new residents. Quite frankly, you left all your competition in the dust from the very first move where residents were aglow with your tremendous care and understanding service.

For most of our residents, they are moving from homes that they have lived in for decades and it can be one of the most stressful parts of moving into an Independent Living Community. By taking care of all the packing and moving and by your outstanding people, obviously well coached and trained, you have given a great gift to each couple or senior that you move and that is “peace of mind”!

I cannot tell you how many residents have personally come up to me (but it is easily over 30) and thanked me for introducing you to them or visa versa but in every case it has been with deep appreciation for the tremendous job you did.

You have a gift for moving seniors and your caring and sensitivity in a world that is not always so is really refreshing. It is also the reason I personally referred you to all of Holiday Retirement’s eleven communities here in the northeast.

I would be happy to talk to anyone on your behalf and relate your outstanding and cost effective service.

Lastly, I wish you and your team much continued success.

All the best and most sincerely,

Bill

Bill White
Community Manager